



Cooling Maintenance

1. Change throw-away or wash permanent filters.
2. Lubricate motor bearings unless permanently sealed.
3. Check freon charge.
4. Check for proper air flow across evaporator coil.
5. Check subcooling and superheat.
6. Check compressor pumping capacity.
7. Check all pressure cut-outs.
8. Check all wiring and connections.
9. Check all compressor and motor amperages.
10. Inspect condenser coil. Clean if necessary.
11. Check that condensate drain is open.
12. Check and record supply voltage.

Heat Pump Maintenance

1. Furnace inspection same as electric.
2. Check thermostat for proper emergency heat operation.
3. Check freon level of condensing unit.
4. Check reversing valve operation.
5. Check defrost cycle operation.
6. Check all other controls for proper operation.
7. Inspect condenser coil, clean if necessary.
8. Lubricate all motor bearings not permanently sealed.
9. Check compressor pumping capacity.
10. Check all amperages on motors and compressors

Heating Maintenance

Electric

1. Change throw-away or wash permanent filters.
2. Inspect and adjust blower belts on belt drives.
3. Lubricate motor and blower bearings unless permanently sealed.
4. Inspect all wiring connections.
5. Check operations of sequence relays and controllers and all limits.
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Gas-Fired

1. Change throw-away or wash permanent filters.
2. Inspect and adjust blower belts on belt drives.
3. Lubricate motor and blower bearings unless permanently sealed.
4. Inspect all wiring connections.
5. Check for gas leaks.
6. Check all fan and limit controls.
7. Inspect pilot and main burners.
8. Check pilot safeties and shut off.
9. Check for proper combustion and venting.

Special Provisions

1. Service Agreement does not include labor, parts, or materials for emergency break down repair calls. These calls will be made at normal labor rates during working hours (Monday-Friday 8am-5pm), and overtime rates after normal business hours. A 10% discount will be given for any parts or materials used during routine maintenance visits or for any emergency repair calls.
2. The 10% parts discount does not apply to the change-out of a furnace, cooling coils, condensing units, or any new equipment needed. SPECIAL PRICE CONSIDERATION WILL BE GIVEN TO PLANNED SERVICE CUSTOMERS WHEN A CHANGE-OUT IS NECESSARY.
3. Planned Service Agreements are transferrable at the same address only.
4. Texas Custom Air, LLC reserves the right to reject any agreement if, on inspection by servicemen, equipment is found to be in such condition that service will be unsatisfactory to both parties.
5. If service is unsatisfactory to customer, customer is entitled to a full refund up to, and including the first scheduled call. Customers shall notify Texas Custom Air, LLC of unsatisfactory service within 10 days after the first scheduled call in order to receive a full refund. Any refunds thereafter will be based on the number of months the Agreement has been in force.
6. Texas Custom Air, LLC will schedule all preventative maintenance calls automatically on a timely seasonal schedule.